Warwickshire Vision Support Service Exhall Grange School Easter Way, Ash Green Coventry, CV7 9HP

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To Schools/Nurseries and Home settings

Temporary changes to the work of Warwickshire Vision Support Service (QTVI and Mobility staff)

The World Health Organisation (WHO) has confirmed Coronavirus -19 as a worldwide pandemic.

On Wednesday 18.3.20 Warwickshire Vision Support Service made the difficult decision to stop visits to settings and homes.

Warwickshire Vision Support Service continues to follow the guidance from Public Health England in relation to our activities and our workforce. Our aim is to ensure, as far as we possibly can, that the risk to everyone who is involved with Warwickshire Vision Support Service is kept as low as possible. We have therefore reviewed all of our activities.

From Thursday 19.3.20 Warwickshire Vision Support Service will support families and schools via phone and email. We have taken the decision to suspend home/school/nursery visits for the moment to ensure that we protect our community, in this case children and families, as well as our staff. We wish to avoid the situation where a member of the Vision Support Service could be exposed to the virus and could inadvertently become a super-spreader in the course of making home /school /nursery visits.

This is not a decision that we have taken lightly. We recognise that the face to face support that we are uniquely placed to offer is highly valued by the school and children accessing the service. These are however, unusual times and we feel that this change to the delivery, which will only be in place on until the risk subsides.

We are monitoring the situation weekly, or as new updates are received from Public Health England and reviewing our practice in line with any changes. We will, of course, keep you updated of any changes and, in due course, when our support will recommence.

If you have any concerns about these changes then please do not hesitate to contact: fayecommander@warwickshire.gov.uk