

## Support in School



Fiona is the Student and Family Support Lead here at Exhall Grange Specialist School.

Exhall Grange recognises the best outcomes for children and young people happen when school and parents / carers work together effectively. Fiona focuses on supporting pupils and their families to build better school communication with parents and carers.

The Student and Family Support aim is to help support the recognised needs of our pupils, parents, and carers. The intent is to provide knowledge, experience, specialised skills, and training to those identified pupils and their families providing a trusted point of contact. The aim is for families to access this confidential and impartial support at the earliest opportunity allowing early intervention and support.

Fiona is one of the Deputy Designated Safeguarding Leads and works with the whole school, multi-disciplinary team and families to ensure the safety and wellbeing of our pupils.

Educational issues should still continue to be directed to your child's Class Teacher or Key Stage Assistant Head. Fiona supports families to establish identified needs that affects pupils' education and she works with a wide range of agencies and professional organisations to support this.

Fiona works in partnership with other professionals to support pupils with emotional and social needs in line with codes of practice, school policies and procedures.

Fiona's role is part of the wider Intervention Team and supports pupil's emotional health and wellbeing, working with individuals, groups and whole classes using appropriate knowledge, experience, specialised skills and training.

Fiona can refer and /or signpost pupils and their families to the right support, which may be through the Early Help Pathway process (Please read separate tab under Family Support).

Fiona uses the many support services available in Warwickshire and surrounding counties to support pupils and their families.

If you have any questions or would like to contact Fiona, you can do this via the school telephone 024 7636 4200 or her email [holliland.f@exhallgrange.co.uk](mailto:holliland.f@exhallgrange.co.uk).